

Joseph Friend

Cell: (517) 490-8588 | Email: contact@josephfriend.dev | <https://josephfriend.dev>

Professional Summary

Adaptable, creative, and reliable with skills in organization and attention to detail, customer support, programming, digital game development, design, IT support, problem solving, and excellent verbal and written communication.

Experience

June, 2024 – Present Student Info Tech Assistant 1 MSU IPF IT

- Provide IT support to employees
- Repaired/upgraded employee computers
- Configured and deployed new computers

August, 2023 – May, 2024 CIT Student Jackson Area Career Center

- Ability to create complex code using programming languages such as Python, JavaScript, Java, C#, and Unreal Blueprints.
- Collaborate with teams of peers to create, update, and debug programs.
- Create and modify computer programs based on project specifications in a secure manner

June, 2023 – August 2023 Student Info Tech Assistant 1 MSU IPF IT

- Provide IT support to employees
- Repaired/upgraded employee computers
- Configured and deployed new computers

June, 2022 – August 2023 Student Info Tech Assistant 1 MSU IPF IT

- Provide IT support to employees
- Repaired/upgraded employee computers
- Configured and deployed new computers

Education

Michigan State University - Games and Interactive Media Major 2028 Graduation
East Lansing, Michigan

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Jackson Area Career Center – CIT Program Graduated 2024
Jackson, Michigan
Certifications: Python, Device Configuration, JavaScript

Northwest High School Graduated 2024
Jackson, Michigan

Awards and Certifications

OSHA 10-hour General Industry Safety & Health	2023
IT Specialist JavaScript (Certiport)	2023
IT Specialist Python (Certiport)	2024
IT Specialist Device Configuration & Management (Certiport)	2024

Skills

Programming Languages: Java, C#, Python, HTML, CSS, JavaScript, SQL, BrightScript

Development Tools: Unity, Unreal Engine, Visual Studio / VS Code, Git, Arduino IDE

Design Tools: Blender, Adobe (Illustrator, Photoshop, InDesign, After Effects, Premier)

Software: Microsoft (Word, Excel, PowerPoint), Google Suite, Windows 10/11 Management, Linux (Ubuntu, Debian)